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Marketing Mix Factors that Influence the Interest of Tourist Visits to Tourism Objects in Minahasa Tenggara Regency During the Covid-19 Pandemic

Kendra Susan Mawu¹, Willem JF A². Tumbuan, Magdalena Wulur²

¹Student of Master Management Program, Faculty of Economics and Business, Sam Ratulangi, University of Manado, Indonesia

²Department of Management Program, Faculty of Economics and Business, Sam Ratulangi University Manado, Indonesia

ABSTRACT

Tourism is an important source of income for a country. With the existence of tourism, a country or more specifically the Regional Government where the tourist attraction is located can earn income from the income of each tourist attraction. The purpose of this study was to determine whether the factors of the Marketing Mix (Product, Price, Place, Promotion) had a simultaneous or partial effect on Tourist Visiting Interests to tourist objects in Southeast Minahasa Regency during the covid-19 pandemic. This research is categorized as quantitative research and uses associative research methods. The population in this study are tourists who visit tourism objects in Southeast Minahasa district. The sample used was 96 respondents. The data collection method used confirmatory factor analysis, multiple linear regression analysis, F test, t test, using the SPSS 25 application program. The results showed that Product, Price, Place and Location factors simultaneously had a positive and significant effect on Tourist Visiting Interest. Partially the Product, Price, and Place factors have no significant effect on the interest of visiting tourists, while the

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Promotion factor partially has a significant effect on the interest of visiting tourists.

INTRODUCTION

Tourism is an important source of income for a country. Indonesian tourism is a potential driver of the national economy to spur economic development in the future. With the existence of tourism, a country or more specifically the Regional Government where the tourist attraction is located can earn income from the income of each tourist attraction. Especially in the tourism sector, the COVID-19 pandemic has resulted in all tourist sites both at home and abroad being closed, due to the Government in several countries implementing a lockdown while the Government in Indonesia enforces a large-scale social restriction system (PSBB) policy.

North Sulawesi is one of the targets of foreign and local tourists. Based on data obtained from the North Sulawesi statistical agency (2020) foreign tourists are dominated by Chinese citizens as many as 1,926 people (99.79 percent) and 4 Russians (0.21 percent). Various tourist sites are available in North Sulawesi including: nature tourism, culture, culinary and others. However, during the COVID-19 pandemic, the number of tourists decreased drastically.

Interest in visiting tourists usually arises because of a positive impression of the tourist attraction. This can be seen from the number of tourists both from foreign and domestic tourists who visit tourist objects in Southeast Minahasa Regency.

Table 1.1 Number of International and Domestic Tourists in Southeast Minahasa Regency for the 2015 - 2020 period

2013 - 2020 periou						
	Trav					
Year	Visi	tors	Amount			
Year	Overseas	Domestic	Total			
	International	Domestic				
2015	800	25,000	25,800			
2016	500	29,500	30,000			
2017	500	30,000	30,500			
2018	588	45,121	45,709			
2019	621	46,234	46,855			
2020	65	16.553	16,618			

Source: Central Statistics Agency (2015-2018) and Southeast Minahasa Regency Tourism Office (2019-2020)

Based on table 1.1, it can be seen that the interest in visiting tourists from 2015-2019 continued to increase, however, in 2020 the number of tourists visiting Southeast Minahasa experienced a very significant decline due to the covid-19 pandemic which required both international and domestic flights to be temporarily closed. time.

Based on the background of the problem above, the author is interested in taking the title "MARKETING MIX FACTORS THAT INFLUENCE THE INTEREST OF VISITING TOURISTS TO TOURISM OBJECTS IN MINAHASA TENGGARA REGENCY DURING THE COVID-19 PANDEMI".

FORMULATION OF THE PROBLEM

- 1. Do the factors of the Marketing Mix (Product, Price, Place and Promotion) have a simultaneous effect on Tourist Interest in Visiting Tourist Attractions in Southeast Minahasa Regency during the covid-19 pandemic?
- 2. Do the factors of the Product Marketing Mix partially influence the Tourist Interest in Visiting Tourist Attractions in Southeast Minahasa Regency during the Covid-19 pandemic?
- 3. Do the factors of the Price Marketing Mix partially influence the Tourist Interest in Visiting Tourist Attractions in Southeast Minahasa Regency during the Covid-19 pandemic?
- 4. Do the factors of the Place Marketing Mix partially influence the Tourist Interest in Visiting Tourist Attractions in Southeast Minahasa Regency during the covid-19 pandemic?

LITERATURE REVIEW

MARKETING MANAGEMENT

Marketing management according to Kotler and Keller (2012:5), marketing management is an art and science in the target market to attract, maintain, and increase consumers by creating, communicating and delivering superior customer quality.

MARKETING MIX

Buchari Alma (2011: 205) says that the marketing mix is a plan that combines marketing activities, so that the maximum combination is sought so as to present the products that consumers expect.

PRODUCT

According to the perception of Kotler and Armstrong (2016: 17) a product is anything that is offered to the market for attention, acquisition, use or consumption that might satisfy a want or need.

PRICE

According to Kotler and Armstrong (2008: 345), price is the amount of money billed for a product or service, or the amount of value exchanged by customers to obtain the benefits of owning or using a product or service.

THE PLACE

Kotler and Armstrong (2016: 78) state that location includes company activities that make products available to the target market.

PROMOTION

According to the perception of Kotler and Armstrong (2016: 408), promotion is a tool for communicating with buyers and other companies that aims to change providing information in a straightforward manner.

INTEREST TO VISIT

Understanding buying interest according to Sciffman and Kanuk (2015: 228) is a model of a person's attitude towards the object of goods that is very suitable in measuring attitudes towards certain groups of products, services, or brands.

TABLE 2.1 PREVIOUS RESEARCH

No	Researcher	Research Title	Research	Samples and	Research result	Similarities
110	Name	Research Title			Research result	and
			I I I I I I I I I I I I I I I I I I I	Tools		differences
1	Name Vany Indah Sari (2021)	The Effect of Marketing Mix on Tourist Visitation Interests at Sanggar Puti Limo Jurai Bukit Tinggi City	This study aims to determine the effect of product, place, price and promotion of tourist interest in the Puti Limo Jurai Studio, Bukit Tinggi City.	Analysis Tools In this study, samples were taken as many as 99 people. In this study, it was analyzed using multiple linear regression analysis which was processed with the help of the SPSS version 20 program, and supported by descriptive analysis	From the results of data processing carried out on multiple linear regression tests and partially (t test) that the price variable has a significant effect on tourist interest in visiting the Puti Limo Jurai Studio, Bukittinggi City. While the product, place and promotion variables have no effect on the interest of tourists visiting the Puti Limo Jurai Studio, Bukittinggi City. However, it simultaneously has a significant effect on the interest of tourists visiting the Puti Limo Jurai Studio, Bukittinggi City. However, it simultaneously has a significant effect on the interest of tourists visiting the Puti Limo Jurai Studio, Bukittinggi City. The	
2	Budi Susanto (2020)	The Effect of Marketing Mix and Destination Image on Revisit Interest in Selo Park Nganjuk Tourism Village	The purpose of this study was to determine the effect of the marketing mix and destination image on the interest of returning tourists in Selo Park, Jatikalen, Nganjuk.	The research sample was taken as many as 100 respondents from visitors to Selo Park Jatikalen Nganjuk. The analytical tools used in this research are instrument analysis, validity test, reliability test, classical assumption	determination (R2) is 25.7%, while the remaining 74.3% is influenced by other variables not included in this study. The results showed that the influence of the marketing mix had a significant positive effect on the interest of tourists returning to Selo Park. The two variables also have a joint effect on the interest in returning to the Selo Park tourist attraction. Based on the results of this study, the manager of the Selo Park tourist in returning to the results of this study, the manager of the Selo Park tourist attraction can increase the interest in returning tourists by increasing the marketing mix variables	Both research about the marketing mix. The difference is that the new research does not examine the destination image variable and the new research uses factor analysis.

				test, multiple linear analysis and hypothesis testing.	and the image of the destination, because the increase in these two variables increases the interest of returning tourists to Selo Park.	
3	Herwat Setiawan., Hasyim., and Rina Mutiara (2020)	Marketing Mix and Trust as A Visiting Intention Factors	This study aims to collect empirical evidence to describe the relationship between marketing mix and visit intention through trust as an intervening variable.	The sample used in this study were 200 respondents. Thus, this research is quantitative with the causality method which is carried out with a 4 interval scale questionnaire. All data were analyzed by Structural Equation Modeling.	The results of this study indicate that there is an influence of the marketing mix on the intention to visit through trust. The effect of the marketing mix of trust and trust on the intention to visit was positive and significant while the direct effect of the marketing mix on the intention to visit was negative and significant. Thus, in this study it was found that trust is an intervening variable and the marketing mix has a negative effect on visiting interest.	Both research about the marketing mix (marketing mix). The difference is that the new study did not use intervening variables and the data were not analyzed using SEM.
4	Fauzi., Tulus Suryanto., Erika Anggraeni., and Muhammad Nasor (2020)	The Effect of Tourism Image, Service Quality, and Promotion on Religious Tourism Interest in Pringsewu Regency	The purpose of this study is to reveal whether there is an influence of tourism image, service quality, and tourism promotion for the benefit of Muslims in religious tourism in Pringsewu district.	Research The method used is quantitative method using accidental sampling technique. The data analysis technique used multiple linear regression with the help of SPSS 19.0.	The results of the study stated that the percentage of the contribution of the three variables together was 51.9%. This explains that the image of Muslim religious tourism, service quality, and tourism promotion can be a strategy to increase interest in Muslim religious tourism in Pringsewu district.	Both research about product variables. The difference is that the new research does not use tourism image variables, and service quality, and does not use sampling techniques through accidental techniques.
5	Kartika Dewi (2019)	The Influence of Tourism Products and Price Policies on Interests Tourist Visit	The purpose of this study was to determine the effect of the product Tourism and Price Policy on Tourist Interest in Taman Buah Mekarsari Bogor.	The sample used is as many as 100 respondents. Technique The data analysis used is multiple linear	From the results of statistical tests, it is known that tourism products have a positive and significant effect on tourist interest and price policy also has a positive and significant effect on tourism interest, besides	Both research about product and price variables. The difference is that the new research not only uses regression

6	Siti Fatimah (2019)	Analysis of the Effect of Destination and Location Image Against Revisit Interest	Aims to find out: 1. To find out the effect between Destination Image and Location on Interest in Revisiting Simultaneously,2. To find out the effect of Destination Image and Location on Revisit Interest partially, 3. To find out which	regression analysis. The sample is 100 respondents. Data analysis technique using multiple linear regression	that tourism products and pricing policies have an effect on tourist interest in Mekarsari Fruit Park by 68.8% The results of this study based on the results of the F test showed that the image of the destination and location simultaneously affected the interest in revisiting. Based on the results of the t test, the image of the destination has a significant positive effect on the interest in revisiting, while the location has a positive but not	analysis techniques but also uses factor analysis techniques They are both researching the location variable (place). The difference is that the new research does not examine the destination image variable.
7	Hernita	The Influence of	Destination Image and Location has the most influence on Revisit Interest.	The sample	significant effect on the interest in revisiting. Destination image has the most dominant influence on revisit interest. This study provides	Both research
	Kurniasari., Achmad Fianto., and Candranigrat (2019)	Marketing Mix, Word of Mouth, Destination Image and Destination Branding on Interest in Visiting Ria Kenjeran Beach Tourism	determine the effect of marketing mix factors consisting of 7Ps (product, price, promotion, place, people, process and physical evidence), word of mouth (WoM), destination image and destination branding on interest in visiting Ria Kenjeran Beach Tourism.	in the study was 170 people. The data analysis technique used in this study is multiple regression analysis performed using the Microsoft Excel program	findings that factor products, places and destination branding have a partial effect on visiting interest. Meanwhile, price, promotion, people, process, physical evidence, word of mouth, and destination image factors partially have no effect on visiting interest. However, all of the independent variables (product, price, promotion, place, people, process, physical evidence, word of mouth, destination image and destination branding also affect visiting interest.	about the marketing mix variables. The difference is that the new research does not examine the variables of word of mouth, destination image and destination branding, and the latest research only examines the 4Ps of the marketing mix and not the 7Ps.
8	Vivi Rachmawati., Selmi Dedi., Ritar A Simatupang	Effect of Marketing Mix on Visiting Intentions (Case Study: Pasir Putih Beach, Manokwari	This study aims to determine: first, to determine the effect of the marketing mix on	The sample in this study were 150 respondents.	Based on the results of the analysis that has been carried out, the following results are obtained: first, the	Both research about the marketing mix. The difference is

	(2019)	Dagangy)	the intention of	analysis	product, price,	that the new
	(2019)	Regency)	tourists to visit	technique	promotion, location,	research not
			Pasir Putih Beach	used is	people, process and	only uses
			simultaneously;	multiple	physical evidence	regression
			the second one	linear	variables have a jointly	analysis
			knows the	regression	significant positive	techniques
			influence of the	analysis	effect on visiting	but also uses
			marketing mix on	anarysis	intentions; second, the	factor
			the intention of		product, price, location,	analysis
			tourists to visit		people (service)	techniques.
			Pasir Putih Beach		variables have no effect	teeninques.
			partially; and		on the intention to visit,	
			analyze the		while the physical	
			marketing mix		evidence variable has a	
			factors that most		positive effect on the	
			dominantly		intention to visit. Based	
			influence the		on the results of factor	
			intention of tourist		analysis, there are 6	
			visits to the White		factors formed.	
			Sand Beach		iactors formed.	
			tourist attraction.			
9	Tengku	The Influence of	The purpose of	The number	The results of the t-test	Both research
	Bulan., and	Marketing Mix	this study was to	of samples in	showed that product,	about the
	M Azmi	Strategy on Revisit	examine the effect	this study	price, location and	marketing
	(2019)	Interest in green	of the marketing	were 96	physical evidence had	mix. The
		open space tourism	mix which is	respondents.	no significant effect on	difference is
		object Langsa city	product, price,	Data analysis	revisit intentions at the	that the new
		forest park	promotion,	method using	Langsa City Forest Park	research not
			location, and	multiple	Green Open Space	only uses
			physical evidence	linear	Tourist Attraction,	regression
			on the intention to		while promotion had a	analysis
			revisit the Green		significant effect on	techniques
			Open Space		revisit intentions. The	but also uses
			Tourism Site of		results of the F test	factor
			Langsa City		indicate that the	analysis
			Forest Park		product, price, location,	techniques.
			students at the Faculty of		promotion and physical	
			•		evidence have a	
			Economics, Samudra		significant effect on the	
					intention to revisit the	
			University.		Langsa City Forest Park	
					Green Open Space Tourism Place. Based	
					on the results of the	
					coefficient of	
					determination, it can be	
					explained that the	
					product, price,	
					promotion, location,	
					and physical evidence	
					affect the intention to	
					revisit the Green Open	
					Space Tourism	
					Attraction of Langsa	
					City Forest Park by	
					City Polost Park by	

10	M Syarifuddin Rosyid., Joko Suyono., and Damasari R Elisabeth (2019)	The Influence of Product Quality, Word of Mouth, and Location on Consumer Purchase Interest	To analyze whether product quality, word of mouth, and location can influence consumer buying interest to buy MSME products	The sample used in this study were 190 respondents. By using quantitative methods or approaches.	20.8%, while the remaining 79.2% is influenced by other variables that are not researched research such as people and processes. The results of the study indicate that the three hypotheses proposed have a significant and supportive effect.	Both research about product and location variables. The difference is that the new research does not examine the word of mouth variable.
11	Devi Ayuni., Mailani Hamdani., and Irmawaty (2019)	The Effect of Marketing Mix on Interest and Decision of Tourist in Choosing Religious Tourism	This study aims to examine and analyze the influence of the marketing mix on the interest of tourists visiting to choose religious tourism and to examine and analyze the dominant marketing mix that influences the interest of tourists in choosing religious tourism.	The sample used in this study were 200 respondents. Data analysis using Partial Least Square (PLS) method and Smart PLS tool.	The results of this study indicate that the marketing mix has a significant effect on visiting interest. This also shows that the marketing mix of religious tourism products offered can shape interest in visiting. In addition, the marketing mix also has a significant effect on visiting decisions. This shows that the marketing mix of religious tourism products offered can form a visiting decision and interest in visiting has a significant effect on visiting decision. It shows that tourists' visiting interest can shape visiting decisions.	Both are researchers about marketing mix variables. The difference is that the new research does not use Partial Least Square (PLS) data analysis and does not use Smart PLS methods and tools.
12	Reza Pahlevi., Sukaria Sinulingga., and Robert Sibarani (2019)	Analysis of the Effect of Product and Tourism Promotion on Tourist Return Interest in Dairi Regeny	This study aims to determine: (1) the effect of the product on the return of tourists in Dairi Regency. (2) the effect of tourism promotion on the return of tourists in Dairi Regency. (3) the effect of product	The sample used in this study were 110 respondents. By using multiple linear regression analysis.	The results of the study found that: (1) the product has a positive and significant effect on the return of tourists in Dairi Regency with a significance level of 0.000. (2) tourism promotion has a positive and significant effect on the interest of returning tourists in	Both research about product and promotion variables. The difference is that the new research not only uses regression analysis

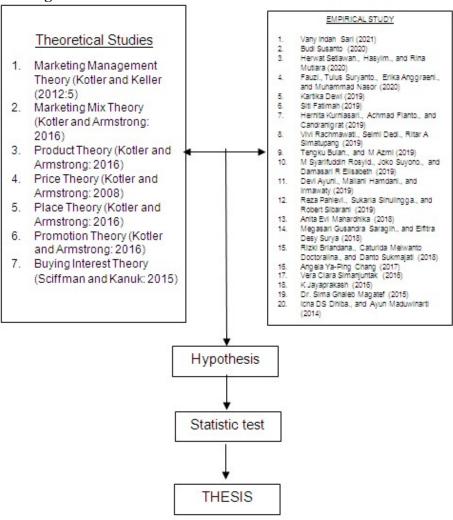
		<u> </u>	1	I	D D	4 1
			and tourism		Dairi Regency with a	techniques
			promotion on the		significance level of	but also uses
			return of tourists		0.000. (3) product	factor
			in Dairi Regency.		promotion and tourism	analysis
					simultaneously have a	techniques.
					positive and significant	
					effect on the return of	
					tourists with a	
					significance level of	
					0.000. The magnitude	
					of the coefficient of	
					determination (R2) of	
					\ /	
					products and tourism	
					promotion	
					simultaneously has a	
					positive effect on the	
					return of tourists in	
					Dairi Regency by 0.598	
					(59.8%).	
13	Anita Evi	The Effect of	The purpose of	The sample	The results of the study	Both
	Mahardhika	Marketing Mix on	this study partially	of this study	found that: (1) product,	researchers on
	(2018)	Domestic Tourists'	is to determine:	was 100	location, physical	the marketing
	(2010)	Revisit Interests to	the effect of	respondents	evidence variables have	mix. The
		Parangtritis Beach	product price,	using the	a positive effect on	difference is
		T drangurus Beach	promotion, place,	non-	return intention. price,	that the new
					_	research does
			people, and	probability		
			process variables,	sampling	process variables do not	not use non-
			and physical	method	have a positive effect	probability
			evidence on the		on return visit	sampling.
			intention to return		intentions.	
			to Parangtritis			
			Beach.			
14	Megasari	Tourist Attraction	This study aims to	The sample	The results of this study	They both
	Gusandra	and Interest to Visit	determine the	in this study	indicate that the Mirror	researched the
	Saragih., and	Repeat Tourist	effect of tourist	was 120	beach tourism object	variable of
	Elfitra Desy	1	attraction,	respondents.	has a significant	interest in
	Surya (2018)		satisfaction and	The	influence on	visiting. The
	(2010)		interest in	analytical	satisfaction. The tourist	difference is
			revisiting tourists	tool used is	attraction of Cermin	that the new
			at Cermin Beach	Structural	beach has no significant	study did not
			in Serdang	Equation	effect on the interest to	use SEM and
			Bedagai Regency.	Modeling	revisit tourists. The	AMOS-20
				(SEM) using	satisfaction of mirror	analysis tools.
				AMOS-20	beach tourists has a	
				(Moment	significant effect on the	
				Structure	interest of returning	
				Analysis)	tourists. Satisfaction	
					does not mediate the	
					effect of tourist	
					attraction on the interest	
					of returning tourists.	
					or returning tourists.	
15	Rizki	Promotion Analysis	This study aims to	The approach	The results showed that	Both
	Briandana.,	of Marine Tourism	analyze the	used in this	the promotion strategy	researching
	Caturida	in Indonesia a case	promotion of	research is	was not in accordance	promotion
1	Meiwanto	study	marine tourism	qualitative	with the strengths and	variables. The
		L NULLY	COMPUSED OF STREET		WITH THE SHEHPINS AND	variables the

						11.00
16	Doctoralina., and Danto Sukmajati (2018)	A Study on the	To find out the	analysis in certain cases. In the research, the role of travel agencies in promoting tourist areas is the focus of the research.	opportunities needed by Banten Province as well as weaknesses and threats that must be overcome to become a leading tourist destination in Indonesia	difference is that the new research does not use qualitative research but quantitative research.
10	Ping Chang (2017)	Effect of Sales Promotion on Consumer Involvement and Purchase Intention in Tourism Industry	Effect of Sales Promotion on Consumer Involvement and Purchase Intention in the Tourism Industry	used in this study was 1000 copies of the questionnaire distributed to customers, and 421 valid copies were taken, with a sampling rate of 42%.	significant correlation between 1. Sales Promotion and Consumer Engagement, 2. Consumer Engagement and Purchase Intention, and 3. Sales Promotion and Purchase Intention	about the promotion variable. The difference is that the new research does not examine the consumer involvement variable.
17	Vera Clara Simanjuntak (2016)	Marketing Mix Effect of Interest to Visit in the Lake Toba (Case study: Balige and Saosir)	To find out the influence of the marketing mix on interest in visiting Lake Toba	The sample used as many as 15 people as a trial. The technique used to obtain marketing mix and interest data is through a questionnaire. Analysis to measure the effect using Pearson's product moment correlation.	There is an influence of 7P's marketing mix on interest in visiting Lake Toba, either partially or simultaneously. Size affects marketing mix indicators on interest in visiting Lake Toba, namely: yield 64.5%, price 62.4%, place (59.4%), physical evidence of 57.2%, promotion of 50.7%, people or quality human resources by 12% and the smallest and most influential is the process of 9.4%. The big influence of marketing is mixing (P7) all elements together or simultaneously with an interest in visiting Lake Toba as much as 68.8%. Marketing strategies that use the marketing mix together to contribute have more influence than individuals.	Both research about the marketing mix. The difference is that the new study only examined the 4Ps and did not examine the 7Ps.
18	K	Factor influencing	This study was	The sample	The results of the study	Equally
	Jayaprakash	the Tourists to visit	conducted to	used in this	provide more insight	research

	(2016)	Udhagamandadalam	explore the factors that influence tourists to visit Udhagamandalam.	study were 100 respondents.	into the factors that influence tourists to visit Udhagamandalam. Tourist travel decisions are strongly influenced by the Botanical Gardens, safety and security, Climate, various attractions and positive word of mouth.	about the factors that influence tourists to visit tourist objects. The difference is that the sample used in the new study was 96 respondents.
19	Dr. Sima Ghaleb Magatef (2015)	The Impact of Tourism Marketing Mix Factors on the Satisfaction of Inbound	The aim of this research is to study the impact of tourism marketing mix and how it affects tourism in Jordan, and to determine which marketing mix factors have the strongest impact on Jordanian tourism and how they will be used to better satisfy tourists.	The sample used in this study was 300.	The results showed that of all the marketing mix factors, the researchers studied, product & promotion had the strongest effect on foreign tourist satisfaction, where price and distribution were also significant effective factors. Research recommends marketing strategies that are suitable for all factors, especially product & promotion.	Both research about the marketing mix and the factors of the marketing mix. The difference is that the new research only uses a sample of 96 respondents.
20	Ich DS Dhiba., and Ayun Maduwinarti (2014)	Analysis of the Effect of Service Marketing Mix on Visitors' Interest in Tourism Objects of the Dr. Health Museum. Adhyatma, MPH Surabaya	This study was conducted to determine and analyze the influence of eight marketing mix factors on the interest of visitors to visit the Dr Adhyatma Health Museum, MPH Surabaya.	The research sample was 135 visitors to the Dr. Health Museum. Adhyatma, MPH Surabaya. The technique used is Structural Equation Modeling (SEM).	The results of product, price, promotion, place, people, process, physical evidence, and customer service variables have a significant positive effect on the interest of visitors to the Dr. Health Museum. Adhyatma, MPH Surabaya.	Both research about the marketing mix. The difference is that the new research does not use SEM

RESEARCH CONCEPT FRAMEWORK

Framework of thinking



Source: Reprocessed from 2021 research data

Research Models and Hypotheses

Based on the background of the theoretical review problem, the model in this study is as follows:

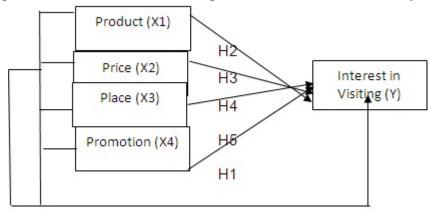


Figure 3.2 Research Model Source: Self-processed data 2020

Based on the research model above, the formulation of the hypothesis in this study include:

H1: Allegedly Product, Price, Place, and Promotion Simultaneously have a positive effect on Tourist Visiting Interest

H2: It is suspected that the product affects the visiting interest of tourists

H3: Allegedly Price affects Tourist Visiting Interest

H4: Allegedly Places Affect Tourist Visiting Interest

H5: Allegedly Promotion has an effect on Tourist Visiting Interest

RESEARCH METHODS

TYPES OF RESEARCH

This type of research is categorized as quantitative research, where the measurement of variables with data analysis uses numbers. This study also uses associative research methods which aim to determine the relationship between two or more variables (Sugiono 2012:36).

RESEARCH SITES

Locations and objects in this study are Tourism Objects in Southeast Minahasa Regency.

METHOD OF COLLECTING DATA

Data sources are divided into 2 parts, namely, primary data and secondary data.

1. Primary data

What is meant by primary data is research data obtained directly from the original source (not through intermediaries). Primary data were specifically collected to answer research questions. In this study, to obtain primary data, it can be done by distributing online questionnaires in the form of google forms to domestic tourists who visit tourist objects in Southeast Minahasa Regency.

2. Secondary Data

Secondary data in this study are literature studies, literature books and previous research related to the problems in this study.

POPULATION AND SAMPLE

The population in this study are tourists who visit tourist objects in Southeast Minahasa Regency.

Determination of the sample The researcher used the Lemeshow formula as sampling because the number of population was unknown.

$$n = \frac{Za^2x P x Q}{L^2}$$

Information:

n = Minimum number of samples required

Z = Value the standard of the distribution according to the value of = 5% = 1.96

P = Outcome preference, because data has not been obtained, then 50% is used

Q = 1 - P

L = Level 10% accuracy

Based on the formula, then = $96.4\pi = \frac{(1.96)^2 \times 0.5 \times 0.5}{(0.1)^2}$

Then the results obtained by the minimum number of samples required in this study were 96 respondents.

DATA ANALYSIS TECHNIQUE

1. FACTOR ANALYSIS

Factor analysis using SPSS 25 program. According to Sofyan (2012: 33) factor analysis is part of the multivariate which is useful for reducing variables.

2. CLASSIC ASSUMPTION

The main classical assumptions consist of normality test, multicollinearity test, heteroscedastic test and autocorrelation test.

3. MULTIPLE LINEAR REGRESSION

Multiple linear regression is an appropriate analytical method when the study involves one dependent variable which is estimated to be related to one or more independent variables.

RESEARCH RESULTS AND DISCUSSION

Based on the results of the characteristics based on gender, 63 people were dominated by women with a percentage of 66% while for men, 33 people with a percentage of 34%. As for the age characteristics, it is dominated by the age of less than 25 years as many as 80 people with a percentage of 83 percent.

Validity and Reliability Test

Table 1.1

Indicator Product 1 Product 2	R 0.830	Status	Coeffic Alpha	cient Status
Product 1		Status	_	Status
	0.830		Constant	
	0.830		Cronbach	
Product 2	0.020	Valid		Reliable
1 1 0 d d C t 2	0855	Valid]	Reliable
Product 3	0.691	Valid	0.784	Reliable
Product 4	0.804	Valid]	Reliable
Price 1	0.791	Valid		Reliable
Price 2	0.634	Valid	0.611	Reliable
Price 3	0.797	Valid]	Reliable
1st place	0.764	Valid		Reliable
2nd place	0.780	Valid]	Reliable
3rd place	0.898	Valid	0.871	reliable
4th place	0.849	Valid]	reliable
5th place	0.777	Valid]	Reliable
Promotion 1	0.853	Valid		Reliable
Promotion 2	0.896	Valid	0.740	Reliable
Promotion 3	0.670	Valid]	Reliable
MB1	0.854	Valid		Reliable
MB2	0.840	Valid	0.793	Reliable
MB3	0.835	Valid]	Reliable
	Product 4 Price 1 Price 2 Price 3 1st place 2nd place 3rd place 4th place 5th place Promotion 1 Promotion 2 Promotion 3 MB1 MB2	Product 4 0.804 Price 1 0.791 Price 2 0.634 Price 3 0.797 1st place 0.764 2nd place 0.898 4th place 0.849 5th place 0.777 Promotion 1 0.853 Promotion 2 0.896 Promotion 3 0.670 MB1 0.854 MB2 0.840	Product 4 0.804 Valid Price 1 0.791 Valid Price 2 0.634 Valid Price 3 0.797 Valid 1st place 0.764 Valid 2nd place 0.780 Valid 3rd place 0.898 Valid 4th place 0.849 Valid 5th place 0.777 Valid Promotion 1 0.853 Valid Promotion 2 0.896 Valid Promotion 3 0.670 Valid MB1 0.854 Valid MB2 0.840 Valid	Product 4 0.804 Valid Price 1 0.791 Valid Price 2 0.634 Valid Price 3 0.797 Valid 1st place 0.764 Valid 2nd place 0.780 Valid 3rd place 0.898 Valid 4th place 0.849 Valid 5th place 0.777 Valid Promotion 1 0.853 Valid Promotion 2 0.896 Valid Promotion 3 0.670 Valid MB1 0.854 Valid MB2 0.840 Valid 0.793

Source: Primary data processed by SPPS 25 (2021)

Based on table 1.1, it is shown that all statement items for the variable are valid and have a correlation value (r) greater than 0.5 as required. This means that all of these items can be used in further analysis. Then based on the results of the reliability test shown in table 5.2, all variables in this study were declared reliable. These results are in accordance with the proposed criteria, where the Cronbach Alpha coefficient value generated by each variable is greater than 0.6. So that data analysis can be continued to predict the relationship between variables in accordance with the proposed hypothesis.

Sufficient Correlation Test Results

Table 1.2 Sufficient Correlation Test Results

Variable	KMO MSA	Chi-square	Significant
Product	0.753	128.313	0.000
Price	0.604	30,716	0.000
The place	0.845	235,237	0.000
Promotion	0.598	80.125	0.000
Interested Visit	0.709	85,247	0.000

Source: Results of data processing (2021)

The result of factor analysis shows that all variables can be continued for factor analysis because KMO MSA is greater than 0.50 Sufficient Correlation and Significant at 0.50.

Table 1.3
Factor Analysis Results

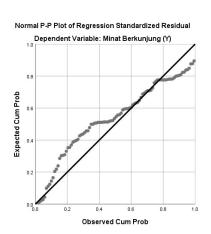
Factor	Eigen Value	Variance	Cumulative
Product	2,544	63,598	63,598
Price	1,663	55,433	66,427
The place	3.321	66,427	66,427
Promotion	1980	65,996	65,996
Interested Visit	2,132	71.063	71.063

Source: Data Processed Results (2021)

Table 1.3 shows that the product factor is 63,598, the price factor is 55,433, the place factor is 66,427, the promotion factor is 65,996 and the visiting interest factor is 71,063.

CLASSIC ASSUMPTION TEST

Normality test



Based on Figure 5.1 shows that the Normal PP Plot of Regression Standardized Residual graph depicts the spread of data around the diagonal line and its distribution follows the direction of the diagonal line, the regression model used in this study meets the assumption of normality.

Multicollinearity Test

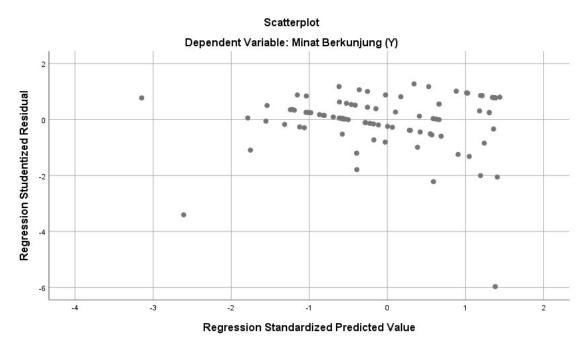
Multicollinearity was tested by calculating the value of VIF (Variance Inflating Factor). If the VIF value is less than 5, there is no multicollinearity or non-multicollinearity.

No	Independent Variable	Tolerance	VIF
1	Product (X1)	0.713	1,403
2	Price (X2)	0.701	1.426
3	Place (X3)	0.675	1.481
4	Promotion (X4)	0.739	1.353

Source: Data Processed Results (2021)

From table 5.5 the detection of multicollinearity can be seen from the calculation results of the tolerance value which shows that there is no independent variable that has a tolerance value of < 0.10, which means there is no correlation between the independent variables whose value is more than 95%. The results of the calculation of the value of variance Inflation Factor (VIF) also show the same thing there is no independent variable that has a VIF value > 10. So it can be concluded that there is no multicollinearity between independent variables in the regression model, so the regression model is feasible to use to predict visiting interest based on the variable independent.

Heteroscedasticity Test



Based on Figure 5.2 the scatterplot graph shown for the heteroscedasticity test shows points that spread randomly and no clear pattern is formed and in the spread of the points spread below and above the number 0 on the Y axis. This indicates that there is no heteroscedasticity in the model. regression, so that the regression model is feasible to use to predict the variable of interest in visiting (Y).

Autocorrelation Test

Model	Durbin-Watson
1	2,059

Source: Data Processed Results (2021)

In table 5.6 based on the output above, it is known that DW 2,059 with a significant table value of 5%, the number of samples N = 96 and the number of independent variables 4 (K = 4) = 4.96. Then the value of dU is 1.755.

The DW value of 2.059 is greater than the upper limit (dU) which is 1.755 and less than (4-dU)4-1.755 = 2.245, so it can be concluded that there is no autocorrelation.

Multiple Linear Regression Analysis

Variable	b	Std.Error	T count	Sig	Information
(constant)	5.269	1,892	2,785	0.007	
Product	-0.011	0.103	-0.111	0.912	Non significant
Price	0.143	0.175	0.818	0.416	Significant
The place	0.029	0.081	0.362	0.718	Significant
Promotion	0.428	0.126	3.410	0.001	Significant
R = 0.436		Signs. F= 0.0007		Number of samples = 96	
R Square = 0.190		F count = 5.328		t Table =1.986	
Adjusted R Square = 0.154		F table = 2.47		= 0.05 (5%)	
Visiting Interest = $5.269 - 0.011X1 + 0.143X2 + 0.029X3 + 0.428X4 + e$					

Source: Data Processed Results (2021)

Based on the analysis in Table 5.4, the following equation is obtained:

$$Y = 5.269 - 0.011X1 + 0.143X2 + 0.029X3 + 0.428X4 + e$$

Table 5.7 shows that the equation shows a non-significant number on the product factor (X1) and a significant number on the Price (X2), Place (X3), and Promotion (X4) variables. The interpretations of these equations are:

- 1. The constant value (α) 5.269 means that if the independent factors of product, price, place, and promotion have a value of (0) then the value of work productivity (Y) is 5.269.
- 2. The parameter value or regression coefficient b1 of -0.011 indicates that every increase in product factor (X1) increases, it does not show an increase in the visiting interest variable (Y).
- 3. The value of the parameter or regression coefficient b2 of 0.143 indicates that an increase in the price factor (X2) increases, then interest in visiting (Y) will increase by 0.143, which means that for every increase in visiting interest (Y) a price variable (X2) is 0.143 assuming the independent variable others remain.
- 4. The value of the parameter or regression coefficient b3 of 0.029 indicates that the increase in the place factor (X3) increases, then the interest in visiting (Y) will increase by 0.029, which means that each increase in visiting interest (Y) requires a place factor (X3) of 0.029 assuming the independent variable others remain.
- 5. The parameter value or regression coefficient b4 of 0.428 indicates that the increase in the promotion factor (X4) increases, then the interest in visiting (Y) will increase by 0.428, which

E-mail address: info@researchparks.org

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means that every increase in visiting interest (Y) requires a promotional factor (X4) of 0.428 assuming the independent variable others remain.

Based on Table 5.4 the results of the correlation coefficient or R of 0.436 this shows that the influence of product, price, place and promotion on visiting interest has a positive influence of 0.436 or 43.6%. The result of the coefficient of determination or R square (r2) is 0.190 which indicates that 19% of tourists' interest in visiting, is influenced by product, price, place, and promotion factors. While the remaining 0.81% (100%-19%) is influenced by other causes not examined in this study.

First Hypothesis Testing (Simultaneous Testing (Uj-F))

No	First Hypothesis	Score
1	Product, Price, Place and Promotion simultaneously	F = 5.328
	affect Visiting Interest	Sig F = 0.001
		Ftable = 2.47

Source: Data Processed Results (2021)

The first hypothesis states that the product (X1), price (X2), place (X3), and promotion (X4) factors have a significant simultaneous effect on visiting interest (Y).

The results of the F test in table 5.8 show that the Fcount value is greater than Ftable (5.328 > 2.47) with a significant level of 0.001 < than 0.005. this means that simultaneously the marketing mix factors consisting of product (X1), price (X2), place (X3), and promotion (X4) have a significant and simultaneous effect on visiting interest (Y). so it is concluded that the first hypothesis can be proven or accepted.

Second Hypothesis Testing (Partial Testing (T-Test)

No	Second hypothesis	Score
1	Product Factor (X1) partially has no significant effect on	t = -0.111
	Visiting Interest	Sig $t = 0.912$
		Ttable = 1,986
2	Price factor (X2) partially has no significant effect on	t = 0.818
	Visiting Interest	Sig $t = 0.416$
		Ttable = 1,986
3	Place factor (X3) partially has no significant effect on	t = 0.362
	visiting interest	Sig $t = 0.718$
		Ttable = 1,986
4	Promotional factors (X4) partially have a significant	t = 3.410
	effect on Visiting Interest	Sig $t = 0.001$
		Ttable = 1,986

Source: Data Processed Results (2021)

Based on Table 5.9, it can be concluded that partially the marketing mix variable, namely price (X4), has a partial effect on visiting interest because it has tount > ttable. While the product variables (X1), price (X2) and place (X3) have no partial effect because they have tount < ttable, which means that they have no significant effect on visiting interest. Thus the second hypothesis cannot be proven or rejected.

DISCUSSION

Marketing Mix (Product, Price, Place, and Promotion) Simultaneously affects Visiting Interest

Based on the results of the analysis, it shows that the marketing mix (product, price, place and promotion) jointly affects the interest in visiting tourists in Southeast Minahasa district during the covid-19 pandemic. These results identify that the four independent variables become variables that can be used to predict the interest of visiting tourists simultaneously or simultaneously.

Product Factors Do Not Influence Partially (T Test) on Visiting Interests

The results of the study stated that the product factor partially had no significant effect on the interest of visiting tourists to tourist objects in Southeast Minahasa Regency during the covid-19 pandemic. This is in line with the results of research by Vani Indah Sari (2021) which states that the product variable has no effect on the interest of tourists visiting the White Limo Jurai Studio, Bukittinggi city.

Price Factor Has No Partial Influence (t Test) on Visiting Interest

The results of the study stated that the price factor partially did not affect the interest of tourists visiting tourist objects in Southeast Minahasa Regency during the covid-19 pandemic. This means that the price offered is not in accordance with the satisfaction obtained by tourists so that there is no interest in visiting tourists to visit tourist objects in Southeast Minahasa district. This is in line with the research results of Hernita Kurniasari et al (2019) which stated that the price variable had no effect on interest in visiting the Ria Kenjeran beach.

Place Factor (Location) Has No Partial Influence (t Test) on Visiting Interest

The results of the study stated that the place factor partially did not affect the interest of tourists visiting tourist objects in Southeast Minahasa Regency during the covid-19 pandemic. This means that the places (locations) offered in the Southeast Minahasa Regency tourist attraction are less attractive to tourists visiting these attractions. This is in line with the results of research by Vivi Rachmawati et al (2019) which stated that the place variable (location) had no effect on the intention to visit the Pasir Putih beach, Manokwari Regency.

Promotional Factors Influence Partially (t-test) on Visiting Interest

The results of the study stated that the promotion factor had a positive and significant effect on the interest of visiting tourists to tourist objects in Southeast Minahasa Regency during the covid-19 pandemic. This means that visitor interest can be shaped through a promotional marketing mix. Where the better the promotion, the interest in visiting will increase. This is in line with the results of research by Ich Dhiba et al (2014) which states that the promotion variable has a positive and significant effect on visitor interest in visiting the Dr. Health Museum tourist attraction. Ardhyatma, MPH Surabaya.

Conclusions and suggestions

Conclusion

The conclusions in this study are:

- 1. Product, Price, Place and Location factors simultaneously have a positive and significant impact on Tourist Visiting Interests during the Covid-19 pandemic.
- 2. Product factors partially have no significant effect on the interest of visiting tourists to tourist objects in Southeast Minahasa Regency during the covid-19 pandemic.

- 3. The price factor partially has no significant effect on the interest of visiting tourists to tourist attractions in Southeast Minahasa Regency during the covid-19 pandemic.
- 4. The place factor partially has no significant effect on the interest of visiting tourists to tourist objects in Southeast Minahasa Regency during the covid-19 pandemic.
- 5. The Promotional Factor partially has a significant effect on the interest of visiting tourists during the COVID-19 pandemic.

Suggestion

Suggestions in this study are:

- 1. For the Southeast Minahasa district government, it is better to pay attention to the product, price, and place factors offered at the Southeast Minahasa district tourism object in order to attract tourists to visit both local and foreign tourists.
- 2. In increasing the number of tourist visits, it is necessary to have good cooperation between the government within the Tourism Office of Southeast Minahasa Regency with the surrounding community at the location of the tourist attraction.
- 3. Fixing and improving facilities and infrastructure for tourism objects and attractions (ODTW) in various tourism destinations spread across Southeast Minahasa district.
- 4. The government in North Sulawesi and Indonesia needs to pay attention to the findings of this study in order to increase the number of tourist visits to North Sulawesi and to Indonesia in order to increase government revenue.

The results of this study need to be compared or further research related to research in the field of tourism as in this study.

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E-mail address: info@researchparks.org

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